

Allstate Customer Care Center Enrollment Job Aid

CREATE ACCOUNT WITH ALLSTATE

This entire process should take between 10 to 15 minutes!

- Visit www.allstate.com
- Click on Customer Login (on the right side of the page)
- Click “Sign Up” link in member sign in box (on the right side of the page)
- Complete the next Three Steps
 - 1. Identification
 - Fill out Personal Information
 - Make sure you have your policy numbers
 - Click Continue to step 2
 - 2. Confirm Identity
 - Click Limited Access or full access – view list for more details
 - Click continue to proceed and complete step 2
 - Fill in remaining information, click “agree with the terms of use” and continue to step 3
 - 3. Create User ID and Password
 - Create a Username and a unique Password
 - Then choose your email preferences. By clicking all of these boxes it makes it possible for our agency to better serve you. We want to make sure you are receiving all possible discounts and are properly covered.
 - Complete your registration
 - Enter Customer Care Center

GO GREEN – ENROLL IN ALLSTATE eBill

- Click Large Button on right side saying “Go Paperless – enroll in Allstate eBill
- Complete the next Four Steps
 - 1. Select Policies
 - Check the box labeled “sign up” for each policy you want to set up. (If you are signing up for Preferred Package Discount, you need to sign up your auto policy – remember you receive a 10% discount).
 - Click continue to step 4
 - 2. Verify Email Address
 - Retype your email address
 - Click the bottom box, confirming you want an email sent. This will notify you that your account was set up properly so you can receive the discount.
 - 3. Authorization
 - By clicking on the "I Accept" button below you, the policyholder, accept the terms of this agreement.
 - Click “I Accept” to proceed to step 4
 - 4. Verify Information
 - Review policy numbers and make sure they are all there and are correct
 - Review name and email address
 - Click submit to complete your registration
- Click “done” to confirm your enrollment in eBill

Please note that it may take 2-3 days to process your request. You can un-enroll online at the Customer Care Center or by calling 1-800-ALLSTATE ® However, you may only enroll online.